

Mr. Richard Bergman
President
Titan Post Anchors

March 15, 2009

Dear Mr. Bergman,

I was very fortunate to find the **Titan Post Anchor** system on line last summer. The **Titan Post Anchor** was exactly what I was looking for to remodel my deck and install my railings on my existing deck. The **Titan Post Anchors** worked as advertised.

The railings are extremely secure and I would not have attained the look I was looking for with any other post attachment system. The look of my deck far exceeded my expectations because of the **Titan** anchors.

I knew I was purchasing a quality product with great service when you personally answered all of my questions and concerns and the product arrived in a very timely manner. I was most impressed and pleased when I discovered a cosmetic issue from our harsh Wisconsin winters and contacted you with my issue.

Literally in a matter of hours, you responded with a recommended solution and in two days, my problem was resolved. That is as good as it gets for customer service.

To anyone thinking of purchasing the **Titan Post Anchors** for their deck, you will not find a better product or company to work with. I could not be happier with the product, the look of my deck and the great customer support I received from Mr. Bergman and **Titan Post Anchors**.

Sincerely,

Gary C
Muskego, WI.